


QUALITY POLICY

“CITY UNIVERSITY MALAYSIA IS COMMITTED TO PROVIDE OUTSTANDING EDUCATION SERVICES FOR THE POSTGRADUATE PROGRAMS. WE ARE ALSO COMMITTED TO ENSURE THE CUSTOMER AND REGULATORY REQUIREMENTS ARE BEING ADHERED TO, AS WELL AS THE ACHIEVEMENT OF THE KPIS. WE STRIVE TO CONTINUALLY IMPROVE AND ENHANCE CUSTOMER SATISFACTIONS AND THE QUALITY MANAGEMENT SYSTEM.”



ASSOCIATE PROFESSOR DR. ROSNIZAH BT SHAARI
VICE CHANCELLOR
CITY UNIVERSITY MALAYSIA